PRESULTS OF IFAK & EXPERTMUSIC RESEARCH, CONDUCTED IN THE PROSTOR CHAIN STORES



OF CUSTOMERS FEEL MORE COMFORTABLE WHEN THE MUSIC
IS PLAYING IN THE STORE

WHEN EXPERTMUSIC TRACKS PLAYED IN THE STORES FOR



OF RESPONDENTS, THE MUSIC DID NOT IMPEDE TO FOCUS ON SHOPPING OF RESPONDENTS, THE MUSIC DID NOT

IMPEDE TO COMMUNICATE WITH THE SALES CONSULTANTS

CUSTOMERS EVALUATED THE WORK OF CONSULTANTS MORE POSITIVELY



MUSIC VS SILENCE

IN ITS STORES, PROSTOR STRIVES TO CREATE A UNIQUE
BEAUTY SPACE AND PAYS SPECIAL ATTENTION TO CARE FOR
THE COMFORT OF THE CUSTOMERS DURING SHOPPING.

EXPERTMUSIC HAS PROVIDED ALL OF ITS SERVICES
IN ORDER TO ACHIEVE THESE GOALS.

91%

OF VISITORS STATED THAT THEY FELT COMFORTABLE IN THE STORE
WITH EXPERTMUSIC TRACKS